

FROM : MANAGEMENT

SUBJECT: PROCESSING OF REIMBURSEMENT CLAIMS

DATE : DECEMBER 06, 2011

## To All Concerned:

Please be informed that reimbursement claims MUST be processed within ONE day. Petra should be able to verify and initiate payment right away.

Reimbursement claim forms have to state the following:
"Our goal is to ensure a speedy reimbursement of your claims. Should you
NOT receive your reimbursement check or Paypal transfer within 3 business
days, or should somebody give you a 'hard time' with your legitimate
claims that were supported by receipts, please email
reimbursement@fashionone.com"

**MANAGEMENT**